BUSINESS AND CONSUMER SERVICES AGENCY • GAVIN NEWSOM, GOVERNOR
DEPARTMENT OF CONSUMER AFFAIRS • OSTEOPATHIC MEDICAL BOARD OF CALIFORNIA
1300 National Drive, Suite 150, Sacramento, CA 95834
P (916) 928-8390 | F (916) 928-8392 | www.ombc.ca.gov

Agenda Item 10

OSTEOPATHIC MEDICAL BOARD OF CALIFORNIA

DATE REPORT ISSUED: November 5, 2026
ATTENTION: Members, Osteopathic Medical Board of California
SUBJECT: Executive Report
STAFF CONTACT: Erika Calderon, Executive Director

Requested Action:

This report provides an update on personnel, administrative functions, and ongoing projects for the Osteopathic Medical Board of California (Board). No action is required from Board Members.

California Health Sciences University:

The Board extends its sincere appreciation to California Health Sciences University (CHSU), particularly Dean John Granato, D.O., and Dean Lisa Chun, D.O., for hosting today's meeting. The Board also extends its special thanks to all the students who will join us throughout the day for the various agenda items, and lastly special thanks to Jessica McCune manager of business affairs and administration and our very own Alex Cristescu television specialist with Department of Consumer Affair's (DCA) Office of Public Affairs.

Personnel:

As previously reported the Board continues to have 15.9 authorized positions. At its previous meeting, the Board reported that it was recruiting an office technician for a one-year, limited-term assignment to support the enforcement program. The position is funded through the Board's receptionist position. Following the completion of interviews, the Board is pleased to announce the appointment of Angel Arias, who brings several years of private-sector experience.

The Enforcement Unit continues to have an enforcement analyst on extended leave. Staff are working closely with the Office of Human Resources to determine an appropriate resolution.

The Board extends its congratulations to David Moran, CME Analyst, for 25 years of state service; Machiko Chong, Licensing Program Manager, for 20 years; and Director Calderon for 15 years. We sincerely appreciate their dedication and longstanding service to the state of California and the Board.

Please refer to the Board's Organizational Chart for detailed staffing information in Attachment 1.

Administrative Functions/Projects:

Sunset Report: Board staff have diligently prepared the sunset report. During the review

period, the Board commemorated 100 years of public service. Established in 1922, the Board has regulated the profession for 104 years while advancing its consumer protection mission.

Because the full report will not be reviewed during today's meeting, I would like to highlight several key accomplishments of which we can all be very proud of. Over the past four years, the Osteopathic Medical Board of California has modernized nearly every aspect of its operations. The Board has transformed its licensing processes, strengthened enforcement, expanded consumer outreach, adopted a forward-looking strategic plan, implemented significant statutory and regulatory changes, and supported the continued growth of California's osteopathic physician workforce while maintaining its core mission of protecting the public.

1. Complete Modernization of Licensing Operations

Over the past four years, the Board has successfully modernized nearly every aspect of its licensing operations. Through enhancements to the BreEZe system and the implementation of secure electronic document submission, applicants and licensees can now complete most transactions online, improving efficiency, accessibility, and customer service while maintaining our consumer protection mission.

Today, qualified physician applications can often be processed significantly faster than our established performance target, demonstrating our commitment to supporting workforce growth while maintaining rigorous licensing standards.

Perhaps most impressive, the Board is issuing complete physician applications in approximately **12 days**, far exceeding its own 60-day target.

2. Significant Growth in California's Osteopathic Workforce

California continues to lead the nation in the number of licensed osteopathic physicians, and the Board has successfully supported substantial growth in the profession during this review period.

The number of active physician licensees increased from approximately 12,100 to more than 15,400 during the reporting period, demonstrating both the growth of the profession and the Board's ability to efficiently manage increasing workloads.

During the sunset period:

Category	FY 22/23	FY 25/26
Active D.O. Licenses	12,135	15,420
Postgraduate Training Licenses	1,185	1,545
Fictitious Name Permits	838	1,271

3. Transformation of the Enforcement Program

The Board undertook a comprehensive transformation of its enforcement program to

strengthen consumer protection, improve efficiency, and ensure timely responses to complaints.

These efforts included new intake procedures, improved complaint forms, expanded investigative resources, enhanced case tracking, and stronger collaboration with DCA's Division of Investigation (DOI) and the Attorney General's Office (AGO).

As a result, the Board has continued to meet key enforcement performance targets despite a substantial increase in complaint volume.

4. Meeting Enforcement Targets Despite Record Complaint Volume

One of the strongest indicators of public trust is that complaint activity nearly doubled during this review period.

Even while complaint volume increased significantly, the Board continued to process complaints efficiently by meeting most intake and investigation performance targets and maintaining a strong focus on cases posing the greatest risk to public safety.

Consumer complaints increased dramatically:

- 669 complaints in FY 22/23
- 1,378 complaints in FY 25/26

5. Dramatic Improvement in Formal Discipline Timeframes
Formal discipline performance improved significantly over the review period.

By FY 25/26:

- Average discipline completion time dropped substantially
- 48% of cases met the 540-day target versus much lower performance in prior years
- Discipline outcomes became faster while maintaining due process protections

6. Strategic Planning Success
The Board is especially proud that its Strategic Plan is not simply a document, but an active roadmap that is producing measurable results.

The Board adopted and implemented its 2024-2028 Strategic Plan and then updated it in 2026.

Within the first year:

- 100% of Administrative Objectives completed
- 100% of Enforcement Objectives completed
- 74% of Licensure Objectives completed
- 67% of Legislative/Regulatory Objectives completed
- 56% of Outreach Objectives completed

Very few boards can point to objective completion rates of this magnitude

7. Successful Regulatory Modernization
The Board completed significant regulations, including:

- AB 2138 implementation
- Notice to Consumer regulations
- CME audit regulations
- Expanded citation authority regulations

Additionally, the Board is preparing its first major overhaul of disciplinary guidelines since 1996.

8. Strengthened Consumer Protection Through New CME Audit Program

The Board successfully:

- Transitioned from 100% pre-renewal CME review to a 10% post-renewal audit program
- Streamlined renewals
- Maintained public protection

The first few audits which have resulted in no compliance failures, show both effective oversight and strong licensee compliance.

9. Launch of New Public Outreach Programs

The Board made substantial investments in public communication:

- First-ever social media presence
- Facebook and X accounts
- Newsletter ("Osteoscope")
- Educational Complaint Process Video
- Website redesign
- Expanded outreach events throughout California
- Professional Identity class and lab at Touro University

These initiatives significantly improved transparency and consumer awareness.

10. 100% Quorum Success
None of these accomplishments would have been possible without the dedication of our Board members, staff, medical consultants, expert reviewers, and state partners.

Throughout the review period, the Board maintained uninterrupted operations, consistently achieved quorum, and remained focused on its mission of protecting California consumers.

Outreach and Event Update:

- On Saturday, September 12, 2026, licensing program manager Machiko Chong attended the sixth annual CHSU Residency Fair, a professional networking event

that connects students from the CHSU College of Osteopathic Medicine (CHSU-COM) with residency programs, healthcare organizations, and alumni.

- On September 14, 2026, President Pines and Director Calderon attended the Federation of State Medical Boards (FSMB) and American Medical Association (AMA) AI Symposium in Washington, DC. The discussion highlighted artificial intelligence's significant potential to support patient care, as well as the importance of developing thoughtful, evidence-informed regulatory frameworks as these technologies advance and become integrated into clinical practice.

- On October 5, 2026, Director Calderon and Licensing Program Manager Ms. Chong attended Visitation Day at the National Board of Osteopathic Medical Examiners (NBOME) in Chicago, Illinois. NBOME staff provided an overview of the organization's history, examinations, and examination-development processes. They also explained how the Board is notified of issues identified during testing and reviewed the process for requesting and evaluating reasonable accommodations for examinees. The day concluded with an open discussion among representatives from various jurisdictions to identify differences in their practices.

- On October 26 and 29, 2026, Director Calderon and Enforcement Program Manager Cristy Livramento joined Touro University California's Professional Identity course and student laboratory sessions. Students explored professional identity and participated in small-group activities as "mini-Board staff and Board members," investigating case studies and issuing decisions. The exercises offered insight into their future responsibilities, and Board staff praised the students' thoughtful questions and sophisticated reasoning.

- On October 27, 2026, Director Calderon attended FSMB AI Roundtable. Director Calderon attended this roundtable on the regulation of artificial intelligence in health care, which included updates on state and federal AI regulatory developments, the FSMB Workgroup on the Regulation of AI, and a facilitated discussion of developments, questions, challenges, and opportunities arising in participating jurisdictions.

Communication

- Director Calderon represents the prescribing Boards on the CURES Executive Stakeholder Committee, DEIA Steering Committee, and DCA AI Council.
- Director Calderon communicates with Board President Pines about ongoing projects and meeting agendas.
- Enforcement Board staff continue with collaboration with Attorney General liaison Giovanni Mejia on disciplinary matter questions.
- Director Calderon meets periodically with Consumer Watchdog representatives to discuss improvements to enforcement practices and procedures.
- Enforcement staff meet monthly with DCA's Division of Investigations HQIU office to review pending investigations.
- Committee meetings have begun, with Board leadership regularly meeting with committee members. Staff also meet with local, state, and national organizations—including the AGO, DOJ, DCA, healing arts boards, CDPH,

DHCS, FSMB, NBOME, IAMRA, OPSC, ACOFPCA, and Premier Health—to discuss regulatory measures affecting the B and similar entities.