

Osteopathic Medical Board of CA
 11 (a) Attachment
 Enforcement Performance Measures Q1

Enforcement Statistics Report

Complaints

	FY 24/25	Fiscal Year 25/26					Year → Year Change	
	YTD	Q1	Q2	Q3	Q4	YTD		
PM1: Complaints Received	241	320				320	↑	33%
PM1: Convictions/Arrest Received	5	7				7	↑	40%
PM1: Total Received	246	327	0	0	0	327	↑	33%

Complaint Intake

Target: 10 Days	FY 24/25	Fiscal Year 25/26					Year → Year Change	
	YTD	Q1	Q2	Q3	Q4	YTD		
PM2: Intake/Avg. Days	5	5				5	→	0%

Investigations

Target: 360 Days	FY 24/25	Fiscal Year 25/26					Year → Year Change	
	YTD	Q1	Q2	Q3	Q4	YTD		
PM3: Volume	212	315				315	↑	49%
PM3a: Intake Only	3	5				5	↑	67%
PM3b: Investigation Only	159	221				221	↑	39%
PM3c: Post Investigation Only	3	2				2	↓	-33%
PM3: Cycle Time-Investigation	165	228				228	↑	38%
***Pending Cases at HQIU	69	114				69		

Transmittals to Attorney General (AG)

Target: 540 Days	FY 24/25	Fiscal Year 25/26					Year → Year Change	
	YTD	Q1	Q2	Q3	Q4	YTD		
PM4: Volume	4	8				8	↑	100%
PM4a: Intake Only	11	7				7	↓	-36%
PM4b: Investigation Only	557	460				460	↓	-17%
PM4c: Pre-AG Transmittal	16	1				1	↓	-94%
PM4d: Post-AG Transmittal	319	390				390	↑	22%
PM4: Cycle Time-AG	902	804				804	↓	-11%
***Pending Cases at AGO	20	19				20	→	0%

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Other Legal Actions							
	FY 24/25	Fiscal Year 25/26					Year → Year Change
	YTD	Q1	Q2	Q3	Q4	YTD	
PC 23 Ordered	0	0				0	→ 0%
ISO-Interim Suspension Order	0	0				0	→ 0%
ASO-Automatic Suspension Order	0	0				0	→ 0%
Actions							
	FY 24/25	Fiscal Year 25/26					Year → Year Change
	YTD	Q1	Q2	Q3	Q4	YTD	
Accusations/Amended Accusations Filed	1	1				1	→ 0%
Accusation and Petition to Revoke	0	0				0	→ 0%
Citations	1	1				1	→ 0%
PR/PLR	0	2				2	↑ 100%
Probation	2	2				2	→ 0%
Surrender	0	2				2	↑ 100%
Revocation	0	2				2	↑ 100%

PM1: Complaint Intake- Complaints and Convictions Received

PM2: Cycle Time - Intake - Average number of days from the date the complaint was received to the date the complaint was closed or assigned for investigation (assigned to staff).

PM3: Cycle Time - Investigations - Average number of days to complete the entire enforcement process for complaints not transmitted to the AG for formal discipline. (includes intake and investigation days)

PM3a: Intake Only - Of the cases included in PM3, the average number of days from the date the complaint was received to the date the complaint was assigned for investigation.

PM3b: Investigation Only - Of the cases included in PM3, the average number of days from the date the complaint was assigned for investigation to the date the investigation was completed. (without intake)

PM3c: Post Investigation Only - Of the cases included in PM3, the average number of days from the date the investigation was completed to the date of the case outcome or non-AG formal discipline effective date.

PM4: Cycle Time-AG Transmittal - Average number of days to complete the enforcement process for cases investigated and transmitted to the AG for formal discipline. (includes intake & investigation to final outcome of cases transmitted to the AG - includes withdraws, dismissals, etc.)

PM4a: AG Transmittal - Intake Only - Of the cases included in PM4, the average number of days from the date the complaint was received to the date the complaint was assigned for investigation.

PM4b: AG Transmittal - Investigation Only - Of the cases in PM4, the average number of days from the date the complaint was assigned for investigation to the date the investigation was completed.

PM4c: AG Transmittal - Pre AG Transmittal - Of the cases in PM4, the average number of days from the date the investigation was completed to the date the case was transmitted to the AG.

PM4d: AG Transmittal - Post AG Transmittal - Of the cases in PM4, the average number of days from the date the case is transmitted to the AG to the date of the case outcome or formal discipline effective date. (AG days only)