

Osteopathic Medical Board of CA  
 13 (A) Attachment  
 Enforcement Performance Measures Q1 Q2 Q3 Q4

## Enforcement Statistics Report

### Complaints

	FY 23/24	Fiscal Year 24/25					Year → Year Change	
	YTD	Q1	Q2	Q3	Q4	YTD		
PM1: Complaints Received	803	241	255	251	264	1011	↑	26%
PM1: Convictions/Arrest Received	22	7	4	8	5	24	↑	9%
PM1: Total Received	825	248	259	259	269	1035	↑	25%

### Complaint Intake

Target: 10 Days	FY 23/24	Fiscal Year 24/25					Year → Year Change	
	YTD	Q1	Q2	Q3	Q4	YTD		
PM2: Intake/Avg. Days	3	5	4	4	6	5	↑	58%

### Investigations

Target: 360 Days	FY 23/24	Fiscal Year 24/25					Year → Year Change	
	YTD	Q1	Q2	Q3	Q4	YTD		
PM3: Volume	773	209	252	233	181	875		13%
PM3a: Intake Only	5	3	4	3	5	4	↓	-25%
PM3b: Investigation Only	207	159	187	183	171	175	↓	-15%
PM3c: Post Investigation Only	4	3	8	20	10	10	↑	156%
PM3: Cycle Time-Investigation	208	165	201	206	183	189	↓	-9%
***Pending Cases at HQIU	64	x	x	x	x	81		

### Transmittals to Attorney General (AG)

Target: 540 Days	FY 23/24	Fiscal Year 24/25					Year → Year Change	
	YTD	Q1	Q2	Q3	Q4	YTD		
PM4: Volume	26	5	3	5	11	24	↓	-8%
PM4a: Intake Only	24	8	7	3	15	8	↓	-66%
PM4b: Investigation Only	787	567	429	475	307	445	↓	-44%
PM4c: Pre-AG Transmittal	15	8	1	1	0	2	↓	-84%
PM4d: Post-AG Transmittal	373	398	624	256	537	454		22%
PM4: Cycle Time-AG	1198	980	1060	735	1043	955		-20%
***Pending Cases at AGO	18	x	x	x	x	24		

### Actions

	FY 23/24	Fiscal Year 24/25					Year → Year Change	
	YTD	Q1	Q2	Q3	Q4	YTD		
PC 23 Ordered	0	0	0	0	0	0	→	0%
ISO-Interim Suspension Order	0	0	3	1	0	4	↑	400%
ASO-Automatic Suspension Order	0	0	0	0	0	0	→	0%
Accusations/Amed Accusations Filed	19	1	3	4	6	14	↓	-26%
Accusation and Petition to Revoke	1	0	0	0	1	1	→	0%
Citations	9	1	0	2	2	5	↓	-44%
PR/PLR	13	1	1	0	2	4	↓	-69%
Probation	11	1	2	4	3	10	↓	-9%
Surrender	2	0	2	0	0	2	→	0%

# Osteopathic Medical Board of CA

## 13 (A) Attachment

### Enforcement Performance Measures Q1 Q2 Q3 Q4

Revocation	2	0	1	0	2	3		50%
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**PM1: Complaint Intake-** Complaints and Convictions Received

**PM2: Cycle Time - Intake** - Average number of days from the date the complaint was received to the date the complaint was closed or assigned for investigation (assigned to staff).

**PM3: Cycle Time - Investigations** - Average number of days to complete the entire enforcement process for complaints not transmitted to the AG for formal discipline. (includes intake and investigation days)

**PM3a: Intake Only** - Of the cases included in PM3, the average number of days from the date the complaint was received to the date the complaint was assigned for investigation.

**PM3b: Investigation Only** - Of the cases included in PM3, the average number of days from the date the complaint was assigned for investigation to the date the investigation was completed. (without intake)

**PM3c: Post Investigation Only** - Of the cases included in PM3, the average number of days from the date the investigation was completed to the date of the case outcome or non-AG formal discipline effective date.

**PM4: Cycle Time-AG Transmittal** - Average number of days to complete the enforcement process for cases investigated and transmitted to the AG for formal discipline. (includes intake & investigation to final outcome of cases transmitted to the AG - includes withdraws, dismissals, etc.)

**PM4a: AG Transmittal - Intake Only** - Of the cases included in PM4, the average number of days from the date the complaint was received to the date the complaint was assigned for investigation.

**PM4b: AG Transmittal - Investigation Only** - Of the cases in PM4, the average number of days from the date the complaint was assigned for investigation to the date the investigation was completed.

**PM4c: AG Transmittal - Pre AG Transmittal** - Of the cases in PM4, the average number of days from the date the investigation was completed to the date the case was transmitted to the AG.

**PM4d: AG Transmittal - Post AG Transmittal** - Of the cases in PM4, the average number of days from the date the case is transmitted to the AG to the date of the case outcome or formal discipline effective date. (AG days only)