	nforceme	nt Statis	tics R	enort			
Complaints		iit Otatis	tios ix	СРОП			
Somplants	FY 23/24		Fisca	l Year 24/	25		V V
	YTD	Q1	Q2	Q3	Q4	YTD	Year → Year Change
PM1: Complaints Received	803	241	255	251	264	1011	1 26%
PM1: Convictions/Arrest Received	22	7	4	8	5	24	9%
PM1: Total Received	825	248	259	259	269	1035	1 25%
Complaint Intake							
T 4 40 D	FY 23/24	Fiscal Year 24/25					Year → Year
Target: 10 Days	YTD	Q1	Q2	Q3	Q4	YTD	Change
PM2: Intake/Avg. Days	3	5	4	4	6	5	1 58%
Investigations							
	FY 23/24	FY 23/24 Fiscal Year 24/25					Year → Year
Target: 360 Days	YTD	Q1	Q2	Q3	Q4	YTD	Change
PM3: Volume	773	209	252	233	181	875	13%
PM3a: Intake Only	5	3	4	3	5	4	-25 %
PM3b: Investigation Only	207	159	187	183	171	175	-15%
PM3c: Post Investigation Only	4	3	8	20	10	10	156%
PM3: Cycle Time-Investigation	208	165	201	206	183	189	-9%
***Pending Cases at HQIU	64	Х	Х	Х	х	81	
Transmittals to Attorney General (AG)							
Target: 540 Days	FY 23/24	04 02 02 04					Year → Year
rangen ene baye	YTD	QI	QZ	QS	Q4	YTD	Change
PM4: Volume	26	5	3	5	11	24	-8%
PM4: Volume PM4a: Intake Only	26 24	5 8	3 7	5 3	11 15	24 8	-8%-66%
PM4a: Intake Only	24 787 15	8	7	3	15 307 0	8	-66% -44% -84%
PM4a: Intake Only PM4b: Investigation Only PM4c: Pre-AG Transmittal PM4d: Post-AG Transmittal	24 787 15 373	8 567 8 398	7 429 1 624	3 475 1 256	15 307 0 537	8 445 2 454	-66% -44% -84% 22%
PM4a: Intake Only PM4b: Investigation Only PM4c: Pre-AG Transmittal PM4d: Post-AG Transmittal PM4: Cycle Time-AG	24 787 15 373 1198	8 567 8 398 980	7 429 1 624 1060	3 475 1 256 735	15 307 0 537 1043	8 445 2 454 955	-66% -44% -84%
PM4a: Intake Only PM4b: Investigation Only PM4c: Pre-AG Transmittal PM4d: Post-AG Transmittal	24 787 15 373	8 567 8 398	7 429 1 624	3 475 1 256	15 307 0 537	8 445 2 454	-66% -44% -84% 22%
PM4a: Intake Only PM4b: Investigation Only PM4c: Pre-AG Transmittal PM4d: Post-AG Transmittal PM4: Cycle Time-AG ***Pending Cases at AGO	24 787 15 373 1198	8 567 8 398 980	7 429 1 624 1060 x	3 475 1 256 735	15 307 0 537 1043 x	8 445 2 454 955	-66% -44% -84% -22% -20%
PM4a: Intake Only PM4b: Investigation Only PM4c: Pre-AG Transmittal PM4d: Post-AG Transmittal PM4: Cycle Time-AG ***Pending Cases at AGO	24 787 15 373 1198 18	8 567 8 398 980	7 429 1 624 1060 x	3 475 1 256 735 x	15 307 0 537 1043 x	8 445 2 454 955	-66% -44% -84% 22%
PM4a: Intake Only PM4b: Investigation Only PM4c: Pre-AG Transmittal PM4d: Post-AG Transmittal PM4: Cycle Time-AG ***Pending Cases at AGO	24 787 15 373 1198 18	8 567 8 398 980 x	7 429 1 624 1060 x	3 475 1 256 735 x	15 307 0 537 1043 x	8 445 2 454 955 24	-66% -44% -84% -22% -20% Year → Year
PM4a: Intake Only PM4b: Investigation Only PM4c: Pre-AG Transmittal PM4d: Post-AG Transmittal PM4: Cycle Time-AG ***Pending Cases at AGO Actions PC 23 Ordered	24 787 15 373 1198 18 FY 23/24 YTD	8 567 8 398 980 x	7 429 1 624 1060 x Fisca Q2	3 475 1 256 735 x I Year 24 /2 Q3	15 307 0 537 1043 x	8 445 2 454 955 24 YTD	-66% -44% -84% -22% -20% Year → Year Change → 0%
PM4a: Intake Only PM4b: Investigation Only PM4c: Pre-AG Transmittal PM4d: Post-AG Transmittal PM4: Cycle Time-AG ***Pending Cases at AGO Actions PC 23 Ordered ISO-Interim Suspension Order	24 787 15 373 1198 18 FY 23/24 YTD	8 567 8 398 980 x Q1 0	7 429 1 624 1060 x Fisca Q2 0 3	3 475 1 256 735 x I Year 24/2 Q3	15 307 0 537 1043 x	8 445 2 454 955 24 YTD 0 4	-66% -44% -84% -22% -20% Year → Year Change 0% 400%
PM4a: Intake Only PM4b: Investigation Only PM4c: Pre-AG Transmittal PM4d: Post-AG Transmittal PM4: Cycle Time-AG ***Pending Cases at AGO Actions PC 23 Ordered ISO-Interim Suspension Order ASO-Automatic Suspension Order	24 787 15 373 1198 18 FY 23/24 YTD 0 0 0	8 567 8 398 980 x Q1 0 0	7 429 1 624 1060 x Fisca Q2 0 3 0	3 475 1 256 735 x I Year 24/2 Q3 0 1 0	15 307 0 537 1043 x	8 445 2 454 955 24 YTD 0 4 0	-66% -44% -84% -22% -20% Year → Year Change 0% 400% 0%
PM4a: Intake Only PM4b: Investigation Only PM4c: Pre-AG Transmittal PM4d: Post-AG Transmittal PM4: Cycle Time-AG ***Pending Cases at AGO Actions PC 23 Ordered ISO-Interim Suspension Order ASO-Automatic Suspension Order Accusations/Amed Accusations Filed	24 787 15 373 1198 18 FY 23/24 YTD	8 567 8 398 980 x Q1 0 0 0	7 429 1 624 1060 x Fisca Q2 0 3 0 3	3 475 1 256 735 x I Year 24/2 Q3 0 1 0 4	15 307 0 537 1043 x	8 445 2 454 955 24 YTD 0 4 0 14	-66% -44% -84% -22% -20% Year → Year Change 0% 400% 0% -26%
PM4a: Intake Only PM4b: Investigation Only PM4c: Pre-AG Transmittal PM4d: Post-AG Transmittal PM4: Cycle Time-AG ***Pending Cases at AGO Actions PC 23 Ordered ISO-Interim Suspension Order ASO-Automatic Suspension Order Accusations/Amed Accusations Filed Accusation and Petition to Revoke	24 787 15 373 1198 18 FY 23/24 YTD 0 0 0 19 1	8 567 8 398 980 x Q1 0 0 0	7 429 1 624 1060 x Fisca Q2 0 3 0 3	3 475 1 256 735 x I Year 24/2 Q3 0 1 0 4 0	15 307 0 537 1043 x 25 Q4 0 0 0 6 1	8 445 2 454 955 24 YTD 0 4 0 14	-66% -44% -84% -22% -20% Year → Year Change 0% 400% -26% 0% 0%
PM4a: Intake Only PM4b: Investigation Only PM4c: Pre-AG Transmittal PM4d: Post-AG Transmittal PM4: Cycle Time-AG ***Pending Cases at AGO Actions PC 23 Ordered ISO-Interim Suspension Order ASO-Automatic Suspension Order Accusations/Amed Accusations Filed Accusation and Petition to Revoke Citations	24 787 15 373 1198 18 FY 23/24 YTD 0 0 0 0 19 1	8 567 8 398 980 x Q1 0 0 0 1	7 429 1 624 1060 x Fisca Q2 0 3 0 3 0	3 475 1 256 735 x I Year 24// Q3 0 1 0 4 0 2	15 307 0 537 1043 x 25 Q4 0 0 0 6 1 2	8 445 2 454 955 24 YTD 0 4 0 14	-66% -44% -84% -22% -20% Year → Year Change 0% -400% -26% 0% -26% -44%
PM4a: Intake Only PM4b: Investigation Only PM4c: Pre-AG Transmittal PM4d: Post-AG Transmittal PM4: Cycle Time-AG ***Pending Cases at AGO Actions PC 23 Ordered ISO-Interim Suspension Order ASO-Automatic Suspension Order Accusations/Amed Accusations Filed Accusation and Petition to Revoke	24 787 15 373 1198 18 FY 23/24 YTD 0 0 0 19 1	8 567 8 398 980 x Q1 0 0 0	7 429 1 624 1060 x Fisca Q2 0 3 0 3	3 475 1 256 735 x I Year 24/2 Q3 0 1 0 4 0	15 307 0 537 1043 x 25 Q4 0 0 0 6 1	8 445 2 454 955 24 YTD 0 4 0 14	-66% -44% -84% -22% -20% Year → Year Change 0% 400% -26% 0% 0%

Osteopathic Medical Board of CA

13 (A) Attachment

Enforcement Performance Measures Q1 Q2 Q3 Q4

Revocation 2 0 1 0 2 **3 n** 50%

PM1: Complaint Intake- Complaints and Convictions Received

PM2: Cycle Time - Intake - Average number of days from the date the complaint was received to the date the complaint was closed or assigned for investigation (assigned to staff).

PM3: Cycle Time - Investigations - Average number of days to complete the entire enforcement process for complaints not transmitted to the AG for formal discipline. (includes intake and investigation days)

PM3a: Intake Only - Of the cases included in PM3, the average number of days from the date the complaint was received to the date the complaint was assigned for investigation.

PM3b: Investigation Only - Of the cases included in PM3, the average number of days from the date the complaint was assigned for investigation to the date the investigation was completed. (without intake)

PM3c: Post Investigation Only - Of the cases included in PM3, the average number of days from the date the investigation was completed to the date of the case outcome or non-AG formal discipline effective date.

PM4:Cycle Time-AG Transmittal - Average number of days to complete the enforcement process for cases investigated and transmitted to the AG for formal discipline. (includes intake & investigation to final outcome of cases transmitted to the AG - includes withdraws, dismissals, etc.)

PM4a: AG Transmittal - Intake Only - Of the cases included in PM4, the average number of days from the date the complaint was received to the date the complaint was assigned for investigation.

PM4b: AG Transmittal - Investigation Only - Of the cases in PM4, the average number of days from the date the complaint was assigned for investigation to the date the investigation was completed.

PM4c: AG Transmittal - Pre AG Transmittal - Of the cases in PM4, the average number of days from the date the investigation was completed to the date the case was transmitted to the AG.

PM4d: AG Transmittal - Post AG Transmittal - Of the cases in PM4, the average number of days from the date the case is transmitted to the AG to the date of the case outcome or formal discipline effective date. (AG days only)