

Osteopathic Medical Board of CA
 12 (a) Attachment
 Enforcement Performance Measures Q1 Q2 Q3

Enforcement Statistics Report

Complaints

	FY 23/24	Fiscal Year 24/25					Year → Year Change	
	YTD	Q1	Q2	Q3	Q4	YTD		
PM1: Complaints Received	605	242	256	251		749	↑	24%
PM1: Convictions/Arrest Received	20	7	4	8		19	↓	-5%
PM1: Total Received	625	249	260	259	0	768	↑	23%

Complaint Intake

Target: 10 Days	FY 23/24	Fiscal Year 24/25					Year → Year Change	
	YTD	Q1	Q2	Q3	Q4	YTD		
PM2: Intake/Avg. Days	3	5	4	4		4	↑	44%

Investigations

Target: 360 Days	FY 23/24	Fiscal Year 24/25					Year → Year Change	
	YTD	Q1	Q2	Q3	Q4	YTD		
PM3: Volume	563	209	252	233		694		
PM3a: Intake Only	5	3	4	3		3		-33%
PM3b: Investigation Only	211	159	187	183		176	↓	-16%
PM3c: Post Investigation Only	5	3	8	20		10	↑	107%
PM3: Cycle Time-Investigation	220	165	201	206		191	↓	-13%
***Pending Cases at HQU	92	x	x	x				

Transmittals to Attorney General (AG)

Target: 540 Days	FY 23/24	Fiscal Year 24/25					Year → Year Change	
	YTD	Q1	Q2	Q3	Q4	YTD		
PM4: Volume	25	5	3	5		13	↓	-48%
PM4a: Intake Only	22	8	7	3		6	↓	-73%
PM4b: Investigation Only	771	567	429	475		490	↓	-36%
PM4c: Pre-AG Transmittal	29	8	1	1		3	↓	-89%
PM4d: Post-AG Transmittal	355	398	624	256		426	↑	20%
PM4: Cycle Time-AG	1177	980	1060	735		925	↓	-21%
***Pending Cases at AGO	21	x	x	x				

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Actions							
	FY 23/24	Fiscal Year 24/25					Year → Year Change
	YTD	Q1	Q2	Q3	Q4	YTD	
PC 23 Ordered	0	0	0	0		0	→ 0%
ISO-Interim Suspension Order	0	0	3	1		4	↑ 300%
ASO-Automatic Suspension Order	0	0	0	0		0	→ 0%
Accusations/Amended Accusations Filed	12	1	3	4		8	↓ -33%
Accusation and Petition to Revoke	1	0	0	0		0	↓ -100%
Citations	3	1	0	2		3	→ 0%
PR/PLR	8	1	1	0		2	↓ -75%
Probation	7	1	2	4		7	→ 0%
Surrender	1	0	2	0		2	↑ 100%
Revocation	1	0	1	0		1	→ 0%

PM1: Complaint Intake- Complaints and Convictions Received

PM2: Cycle Time - Intake - Average number of days from the date the complaint was received to the date the complaint was closed or assigned for investigation (assigned to staff).

PM3: Cycle Time - Investigations - Average number of days to complete the entire enforcement process for complaints not transmitted to the AG for formal discipline. (includes intake and investigation days)

PM3a: Intake Only - Of the cases included in PM3, the average number of days from the date the complaint was received to the date the complaint was assigned for investigation.

PM3b: Investigation Only - Of the cases included in PM3, the average number of days from the date the complaint was assigned for investigation to the date the investigation was completed. (without intake)

PM3c: Post Investigation Only - Of the cases included in PM3, the average number of days from the date the investigation was completed to the date of the case outcome or non-AG formal discipline effective date.

PM4: Cycle Time-AG Transmittal - Average number of days to complete the enforcement process for cases investigated and transmitted to the AG for formal discipline. (includes intake & investigation to final outcome of cases transmitted to the AG - includes withdraws, dismissals, etc.)

PM4a: AG Transmittal - Intake Only - Of the cases included in PM4, the average number of days from the date the complaint was received to the date the complaint was assigned for investigation.

PM4b: AG Transmittal - Investigation Only - Of the cases in PM4, the average number of days from the date the complaint was assigned for investigation to the date the investigation was completed.

PM4c: AG Transmittal - Pre AG Transmittal - Of the cases in PM4, the average number of days from the date the investigation was completed to the date the case was transmitted to the AG.

PM4d: AG Transmittal - Post AG Transmittal - Of the cases in PM4, the average number of days from the date the case is transmitted to the AG to the date of the case outcome or formal discipline effective date. (AG days only)