

Osteopathic Medical Board of CA  
 11(a) Attachment  
 Enforcement Performance Measures Q1 Q2 Q3 and Q4

## Enforcement Statistics Report

### Complaints

	FY 2022/23	Fiscal Year 2023/24					Year → Year Change
	YTD	Q1	Q2	Q3	Q4	YTD	
PM1: Complaints Received	625	204	197	204	198	803	↑ 28%
PM1: Convictions/Arrest Received	35	5	9	6	2	22	↓ -37%
PM1: Total Received	660	209	206	210	200	825	↑ 25%

### Complaint Intake

Target: 10 Days	FY 2022/23	Fiscal Year 2023/24					Year → Year Change
	YTD	Q1	Q2	Q3	Q4	YTD	
PM2: Intake/Avg. Days	6	3	4	3	2	3	↓ -50%

### Investigations

Target: 360 Days	FY 2022/23	Fiscal Year 2023/24					Year → Year Change
	YTD	Q1	Q2	Q3	Q4	YTD	
PM3: Volume	662	197	155	195	226	773	↑ 17%
PM3a: Intake Only	15	5	6	5	4	5	↓ -67%
PM3b: Investigation Only	278	216	207	226	178	207	↓ -26%
PM3c: Post Investigation Only	3	6	1	6	1	4	↑ 17%
PM3: Cycle Time-Investigation	295	212	210	233	178	208	↓ -29%
***Pending Cases at HQIU		70	70	65	64	64	

### Transmittals to Attorney General (AG)

Target: 540 Days	FY 2022/23	Fiscal Year 2023/24					Year → Year Change
	YTD	Q1	Q2	Q3	Q4	YTD	
PM4: Volume	22	10	6	7	3	26	↑ 18%
PM4a: Intake Only	14	40	13	11	31	24	↑ 70%
PM4b: Investigation Only	574	924	839	659	726	787	↑ 37%
PM4c: Pre-AG Transmittal	62	28	20	5	5	15	↓ -77%
PM4d: Post-AG Transmittal	389	459	333	275	424	373	↓ -4%
PM4: Cycle Time-AG	1039	1451	1205	950	1187	1198	↑ 15%
***Pending Cases at AGO		24	24	17	18	18	

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Other Legal Actions							
	FY 2022/23	Fiscal Year 2023/24					Year → Year Change
	YTD	Q1	Q2	Q3	Q4	YTD	
PC 23 Ordered	0	0	0	0	0	0	→ 0%
ISO-Interim Suspension Order	1	0	0	0	0	0	↓ -100%
ASO-Automatic Suspension Order	0	0	0	0	1	1	↑ 100%

Actions							
	FY 2022/23	Fiscal Year 2023/24					Year → Year Change
	YTD	Q1	Q2	Q3	Q4	YTD	
Accusations/Amended Accusations Filed	16	5	4	4	6	19	↑ 19%
Accusation and Petition to Revoke	0	0	1	0	0	1	↑ 100%
Citations	12	2	2	4	1	9	↓ -25%
PR/PLR	1	4	4	4	1	13	↑ 1200%
Probation	6	6	1	2	2	11	↑ 83%
Surrender	3	0	1	0	1	2	↑ 100%
Revocation	4	0	1	1	0	2	↓ -50%

**PM1: Complaint Intake**- Complaints and Convictions Received

**PM2: Cycle Time - Intake** - Average number of days from the date the complaint was received to the date the complaint was closed or assigned for investigation (assigned to staff).

**PM3: Cycle Time - Investigations** - Average number of days to complete the entire enforcement process for complaints not transmitted to the AG for formal discipline. (includes intake and investigation days)

**PM3a: Intake Only** - Of the cases included in PM3, the average number of days from the date the complaint was received to the date the complaint was assigned for investigation.

**PM3b: Investigation Only** - Of the cases included in PM3, the average number of days from the date the complaint was assigned for investigation to the date the investigation was completed. (without intake)

**PM3c: Post Investigation Only** - Of the cases included in PM3, the average number of days from the date the investigation was completed to the date of the case outcome or non-AG formal discipline effective date.

**PM4: Cycle Time-AG Transmittal** - Average number of days to complete the enforcement process for cases investigated and transmitted to the AG for formal discipline. (includes intake & investigation to final outcome of cases transmitted to the AG - includes withdraws, dismissals, etc.)

**PM4a: AG Transmittal - Intake Only** - Of the cases included in PM4, the average number of days from the date the complaint was received to the date the complaint was assigned for investigation.

**PM4b: AG Transmittal - Investigation Only** - Of the cases in PM4, the average number of days from the date the complaint was assigned for investigation to the date the investigation was completed.

**PM4c: AG Transmittal - Pre AG Transmittal** - Of the cases in PM4, the average number of days from the date the investigation was completed to the date the case was transmitted to the AG.

**PM4d: AG Transmittal - Post AG Transmittal** - Of the cases in PM4, the average number of days from the date the case is transmitted to the AG to the date of the case outcome or formal discipline effective date. (AG days only)